Using GetText

1. When searching an SJSU database, you may have seen this orange GetText button in your results list and wondered what it does. You’ll see a GetText button when the full-text of the article you want isn’t in the database you’re searching. But that doesn’t mean you can’t find it!

2. Clicking on the GetText button brings up links to all the places an article is available in the library’s collection—both in print and online.

3. Clicking on the Full text available link opens a new window and takes you to the database that has the full text of the article.

4. When you get to the new database, you will need to look for a PDF or HTML link. These will give you the full text of the article.

5. If the article you want isn’t online, it may be available in print. Clicking on the May be available in the SJSU Library Catalog link begins an automatic search.

6. Click on the name of the journal (note that both the print and online version are listed in the catalog).

7. Here you’ll be able to see which publication years are available in the library. The journals are kept in the Lower Level (basement) of the library. The call number tells you where on that floor you can find them. Clicking on May be available in the SJSU Library Catalog runs a search in the Classic Catalog.

8. If you do the search in the new catalog from the library's homepage, the result will look like this. Once you find the article you want, you can read it here in the library, make a copy, or scan it and save it to your flash drive.

9. Sometimes, your article won’t be available at the King Library, online or in print. When this happens, GetText will give you one of two choices: Get It Now or Interlibrary Services.

10. Get It Now will usually e-mail your article to you within 1 hour, but it can take as long as 8 hours. Clicking on Get It Now takes you to a sign-in page where you’ll need to enter your name, student ID and PIN.

11. When your article is from a publisher that doesn’t participate in the Get It Now service, you’ll see the phrase “Request through SJSU Interlibrary Services (ILLiad).” Clicking on this link will take you to the page where you can complete an ILLiad request for the article you want.

12. If you don’t have an ILLiad account yet, click First Time Users Start Here to create an account. ILLiad usually takes 2 to 3 days to deliver an article, but it can take as long as two weeks so be sure you have plenty of time if you choose this option.

13. The article won’t be e-mailed to you directly. Instead, you’ll receive a notification that the article has arrived and you’ll need to go into your ILLiad account to see it.

14. If you ever have trouble with GetText, let us know. Provide your name, your e-mail address and a brief description of your problem. If possible, copy and paste in the citation of the article you were looking for. This information helps us pinpoint where the trouble is.

15. Enjoy the search!